



TERMS AND CONDITIONS

(Please Read Carefully)

Reservations. To make a new reservation, call us toll free at 1-888-268-9753 from the U.S. and Canada, or 0-800-404-7779 from the U.K.

Deposit and Final Payment. We accept American Express, MasterCard, Visa, Discover Card, and Personal Checks, Cashier's Checks, and Money Orders made payable to 'South American Vacations'.

Your payment is not deemed made until it is credited to the operating account of South American Vacations. A non-refundable deposit of \$500 per person for land-only packages, and a higher deposit (to be determined based upon the destination) per person for air-inclusive packages is required for us to book your reservation. For Galapagos Islands, Amazon River, Antarctica, and other cruises, the non-refundable deposits (and cancellation fees) vary greatly, so please call your travel counselor for the details. Final payment is due 60 days prior to your departure date. If we do not receive final payment by this date, we reserve the right to cancel your reservation.

Cancellations and Cancellation Fees. Cancellation requests must be submitted in writing to South American Vacations and are subject to the following fees per person:

More than 60 days prior to departure	Non-Refundable Deposit
59 to 45 days prior to departure	30% of Trip Cost
44 to 30 days prior to departure	60% of Trip Cost
29 days or less prior to departure	100% of Trip Cost

We strongly recommend that you purchase travel insurance to cover you for trip cancellation/interruption. See the Travel Insurance paragraph below for more details.

Revision Fees. A revision fee of \$25 may be charged for any revision made to a reservation. This is in addition to any airline penalties that may also apply. A change of traveler name, tour date, or itinerary within 60 days of departure will be treated as a cancellation and will be subject to all applicable cancellation fees.

Price Guarantee. For land-only packages, we guarantee your tour price when we receive your initial deposit. For air-inclusive packages, we guarantee your tour price when we receive full payment of the airfare portion.

Visas, Passports, and Foreign Entry Requirements. It is the sole responsibility of the traveler to obtain all necessary visas and entry documents and for meeting all health and other requirements required by laws, regulations and/or requirements of the country (or countries) to be visited. Some countries require that your passport be valid at least six months or longer beyond the dates of your trip. Foreign entry requirements for U.S. citizens are available on the internet in the Entry/Exit Requirements section of the Consular Information Sheet for each country at this link http://travel.state.gov/travel/cis_pa_tw/cis/cis_1765.html. Non-U.S. citizens should consult with the appropriate embassies or consulates to determine the entry/exit requirements for citizens of their nationality. All persons traveling internationally are required to have a passport.

Last minute cancellations due to incorrect entry documents are subject to substantial cancellation fees.

Immunizations. Under the International Health Regulations adopted by the World Health Organization, a country may require International Certificates of Vaccination against yellow fever, especially for travelers to the Amazon Region. You can obtain detailed health information from your local healthcare provider or from the Centers for Disease Control and Prevention's Traveler's Health section (phone: 1-800-232-4636, internet: <http://wwwn.cdc.gov/travel/default.aspx>).

Air Transportation. South American Vacations arranges air transportation in economy class with several different carriers. All flights depart from Miami, FL unless we make special arrangements. All airline tickets are subject to the airline Terms and Conditions in effect as of the date of issuance, and any changes made to an airline ticket after issuance are subject to any penalties imposed by the carrier. The Terms and Conditions of the airline in effect as of the date of issuance of your ticket shall constitute the sole contract between the airline and the passenger. Airfares are subject to different rules and cancellation fees; some may be non-refundable. Details will be quoted at time of booking the air itinerary.

Accommodations. All tour prices are per person, based on single, double or triple occupancy in three, four, five star, or deluxe hotels, (with the exception of cruises, Amazon lodges, and some of our treks, which use alternate accommodation categorizations), and include all applicable taxes and service charges. Price adjustments based on combinations of hotel categories are available. Consult your travel counselor for more details on this matter. Please note that check-in times can vary from city to city.

Transfers. Round trip transfers between airport(s) and hotel(s) are included in all air-inclusive tours.

Not Included in Tour and/or Excursion Prices. Costs of obtaining passports and visas; medical charges for vaccinations; excess baggage charges as imposed by airlines; local airport and/or departure taxes; travel insurance (including trip delay, cancellation, personal health, life, and baggage); gratuities to tour guides, escorts,

and drivers; meals and services not specified in your itinerary; and any other items of a personal nature, are not included in your tour price.

Responsibilities. South American Vacations acts only as an agent for the various independent suppliers that provide hotel accommodations, transportation, sightseeing, activities, or other services connected with this tour. Such services are subject to the terms and conditions of those suppliers. South American Vacations and its respective employees, agents, representatives, and assigns accept no liability whatsoever for any injury, damage, loss, accident, delay, or any incident which may be caused by the negligence, defect, default of any company or person in performing these services. Responsibility is not accepted for losses, injury, damages or expenses of any kind due to sickness, weather, strikes, hostilities, wars, terrorist acts, acts of nature, local laws or other such causes. All services and accommodations are subject to the laws and regulations of the country in which they are provided. South American Vacations is not responsible for any baggage or personal effects of any individual participating in the tours/trips arranged by South American Vacations. Individual travelers are responsible for purchasing a travel insurance policy, if desired, that will cover some of the expenses associated with the loss of luggage or personal effects.

Travel Insurance. In order to protect your travel investment from unforeseen circumstances that may arise before or during your trip, we strongly recommend that you purchase travel insurance. We work with Access America Travel Insurance & Assistance to provide several coverage options. (Access America is the travel insurance brand of World Access Service Corp., which is a company of the Mondial Assistance Group, a global provider of travel insurance and assistance with offices in 28 countries. Mondial Assistance is owned by Allianz, the world's largest insurance company.) Access America products are underwritten by BCS Insurance Company, rated "A-" (Excellent) by A.M. Best Company) or Jefferson Insurance Company rated "A" (Excellent) by A.M. Best Company, depending on the insured's state of residency. See the Travel Insurance page on our Web Site for more details on the cost of coverage based on Trip Cost and Age per person.

South American Vacations is registered with the State of Florida as a Seller of Travel Registration No. ST35056, is a member of ASTA (American Society of Travel Agents), IATAN (International Airlines Travel Agent Network), CLIA (Cruise Lines International Association), IGTOA (International Galapagos Tour Operators Association), and the Better Business Bureau of Southeast Florida, and has been in business since 2002.

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3715 Piccadilly Street, Hollywood, FL 33021
Phone: 954-966-2374 • Fax: 954-966-2560 • Toll Free: 888-268-9753
Email: info@savacations.com • www.savacations.com